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We specialise in offering holistic and comprehensive solutions to people with Mental Health needs, learning disabilities, Aspergers / Autistic Spectrum Disorders and Acute Brain Injury

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Social Inclusion is foremost in the services we provide. We work closely with a landlord who has a development of individual apartments that are used as a step down service for those who have been subject to secure and complex care.

Our new service provides an opportunity for service users coming from secure and complex services to experience social inclusion within a culturally sensitive service.

46 Park Avenue borders the Handsworth and Hockley areas of Birmingham. The area is known for its cultural diversity, being accessible to local shops and a short bus journey to Birmingham City Centre. The local community has a range of services to meet most needs, including local college night school courses, cinema, restaurants, religious facilities etc.

The service is specifically designed to accommodate individuals with complex care needs, particularly those that have been subject to secure and complex care.

Our aim is to provide a high standard of accommodation via a social landlord along with tenancy rights, supported by

our enhanced domiciliary care service. This service is designed to balance enablement and social inclusion with a need to protect the individual and the wider community.

Accommodation

We have access to high quality accommodation via an approved social health care landlord. We provide support in a diverse community irrespective of an individual's statutory restrictions.

We will provide a service to those subject to statutory supervision whether under the MHA 1983 or the Ministry of Justice. Our staff group have been trained to ensure that skills learnt within a secure environment are maintained and developed upon transition to our service.

We will actively work with services users prior to the persons discharge from hospital services, following through with ensuring the service users maximise their own contribution to their care; their awareness of their relapse indicators, whilst balancing their rights to self-determination with that of public protection. Our service user goals are paramount and at the forefront of the enhanced service we provide.

A man with dark hair, wearing a grey t-shirt, is sitting on a red sofa. He is holding a black video game controller with both hands. In the background, there is a television on a stand, a white radiator, and a window with light coming through. The scene is set in a living room with warm-toned walls.

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We provide support to individuals in their accommodation in a diverse community irrespective of an individual's statutory restrictions

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Mental Health

We provide support and supervision to our residents and staff via our specialist mental health and learning disability team.

We promote social inclusion and encourage meaningfully activity , people who use our services can expect full involvement in planning strategies to maintain and promote their recovery.

We endeavor to encourage people to participate in the recovery star service delivery model.

Our registration allows us to provide both psychological and medical treatment if the needs presents.

Asperger Syndrome:

We offer accommodation and support services to those with Asperger Syndrome. To enhance this service we also provide the services of a Relate Counsellor with expertise in working with people with Asperger Syndrome and Autism.

This includes providing support to carers

whom very often find themselves struggling with their loved ones day to day living.

Learning Disability Service:

We also provide accommodation via a social landlord and support services to people with a learning disability. This includes those with combined mental health needs, autism and other associated syndromes.

We have a specialist team that can provide one to one support in order to maintain and develop your skills to achieve a more independent lifestyle. Our staff have received comprehensive training in most areas including Safeguarding, Epilepsy, Personalisation, Benefits etc. We will liaise with your respective clinical team, social worker or nurse to ensure that we are following the designated care plan and that you are achieving your personal goals.

We have a highly specialised group of staff, including a relate counsellor for service users with Autism and Asperger Syndrome.

Personalisation

At the heart of our service is the promotion of personalisation, including supporting our service users to become as independent as possible through skill training to help individuals self-manage their individual budgets, along with guidance on sustaining sufficient funds to meet daily living needs and planned future activities, including accessing the community and holidays

The Service

We care about the standards of service delivery and how this impacts upon our service users daily living.

We will set with each service users standards that they are agreeable to, which are reviewable and will be added to our core standards of care.

We will provide each service user with a comprehensive service delivery that is timely and maximises their inclusion and independence. Individual care plans will be delivered on time and in agreement with the service user, balancing risk with rights to self-determination and that of public protection.

Individuals who require complex care are welcome to Park Avenue. We will work closely with your respective clinical team to ensure you are safe, aware of your mental health needs, including relapse indicators.

We will provide a report (if required) to your clinical and social supervisors in tandem with their responsibilities to the Ministry of Justice outlining your progress, your achievements and compliance with your conditions of

Our core standards are:

- Choice
- Equality
- Dignity
- Respect
- Inclusion
- Independence



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We support our service users to become as independent as possible through skill training and social inclusion

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We will provide an environment
that is conducive to promoting
your social inclusion and
independence

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What we will do for you?

We will provide:

- Care staff to support you within your agreed care plan and individual budget (IB)
- Provide you with staff that will assist you in maintaining your own individual budget if practicable
- Ensure that we will provide a timely and responsive service
- Ensure that you have a named individual to contact on a daily basis
- Support you to achieve your personal goals
- Liaise with your clinical team, including clinical and social supervisors
- We will ensure a smooth transition of your present assessed Occupational Therapy skills and develop these in order to promote your independence and social inclusion
- Support you in understanding your personal care plan
- Individuals who require complex care are welcome to Park Avenue. We will work closely with your respective clinical team to ensure you are safe, aware of your mental health needs, including relapse indicators
- We will provide a report to your clinical and social supervisors in tandem with their responsibilities to the Ministry of Justice outlining your progress, your achievements and compliance with your conditions of discharge (if required)
- We also welcome service users subject to s. 17a MHA 1983 Community Treatment Orders and other sections of the Mental Health Act

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We will support you to achieve
your personal goals

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Our Facilities

We have a range of services that include:

- You will have a named manager and key worker should you raise concerns about your personal support
- We will provide an environment that is conducive to promoting your social inclusion and independence
- We will support you in accessing a local GP the local Medical walk-in centres
- You can use the gymnasium facilities once your GP and Clinical Team have approved this
- If you are subject to statutory supervision through the MHA 1983 we will liaise with your respective clinical team, along with providing monthly reports on your progress and achievements (if required)
- We will provide support so that you can familiarise yourself with the community and its facilities



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We have a highly specialised group of staff for service users with Autism and Asperger Syndrome

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Social inclusion is foremost in the services we provide. We have access to a new development of individual apartments designed as a step down service for those who have been subject to secure and complex care.

To make a referral you can either call us, email or arrange a visit to the facilities. Our Director of Care will be pleased to greet you and show you around our facilities.